



Revenue Cycle Management BPO

Data-Core Resolves Revenue Cycle Quality Issues & Upgrades to Digital Workflow

Who is the client and what was their need?

One of our Healthcare clients needed a knowledgeable and efficient partner to help them with their Revenue Cycle Management processes. The company had been facing increasing incidence of data errors, resulting in a significant effort on their part to identify such errors and take corrective action. They were also looking for a partner who could implement a process customized to their specific needs, helping to transition from a paper-based to a digital workflow. Data-Core delivered on this promise and has been working with this client since the start of this Millennium. Our scope of work has gradually increased over the years as we continue to deliver accurate and effective results.



3.5 M
Emergency
Room Visits
Processed
Annually

20 M Documents
Digitized.
21.7 M Medical
Codes Captured
Every Year

What Services did Data-Core provide?

We started with the Verification of insurance of the Patients admitted to the Emergency Rooms of the participating Hospitals and moved on to the Patient Chart Review and Coding. Data-Core is able to process large quantities of data in a timely and accurate manner, allowing the Client to focus on their core business.

\$3.5 M Bank
Deposits
Per Day

2 M Payment
Transactions
Per Year



Revenue Cycle Management

What Services did Data-Core provide? (cont.)

Data-Core handles the entire Payment Process on behalf of the Client , from a Digital Mailroom through electronic deposits to the Bank (via Image Cash Letter) and processing of the Remittance Advice and EOBs (Explanation of Benefits) . This enables our Client to efficiently manage their Accounts Receivables.

Data-Core also manages a variety of Post-Billing operations including Payment Posting, Denial Management and A/R Follow-up, rounding up all of the typical services in the complete Revenue Cycle.



2.7 M
Payments
Posted

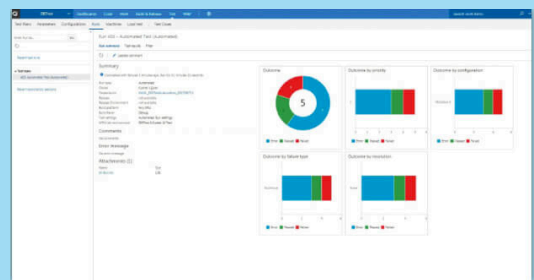
1.2 M Million
Denials
Processed

In Summary:

Data-Core has established a strong ongoing working relationship with the Client by consistently delivering accurate results on time. As a result, the Client is able to focus on the core business functions while achieving significant cost savings and substantial growth, without the corresponding increase in manpower usually required for such expansion.

37% Cost
Savings

22% Reduction
in DSO



Discover the Data-Core Advantage.

Learn how we can help your company be more relevant, effective and efficient.



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